

The Best IT Service Companies – with a Single Point of Contact

One of the biggest challenges facing today's IT management and procurement staff is keeping track of IT hardware devices and the associated maintenance contracts - especially when dealing with multi-vendor hardware across many site locations.

PHG Technologies provides what no single service provider is able to – one umbrella service and maintenance contract across all products and geographies.

For the IT staff and end-users, PHG Technologies makes available the best service providers in the country, with a breadth of services, convenience, and manageability unmatched in the industry. Because we are able to draw from the vast array of technical expertise and geographical range of our numerous business partners, our service capabilities are nearly boundless, and quality of service is unsurpassed.

And, with PHG Technologies's web-based tools, using and managing these services are easier than ever before.

For the procurement staff, we simplify the cumbersome task of RFPs, contract administration, and invoicing. Partnering with PHG Technologies means being able to access the best service providers in the IT hardware service industry, while enjoying the convenience of a single point of contact.

Get a new quote – online

Place a service call – online

Print your service agreement OR export to a CSV file – 7X24 online

See all of your assets at one time online – shows location, service levels, contract status etc.

Use PHG Technologies's online Request-A-Quote feature for time-saving (and money-saving!) contract pricing.

Want to add a device to the master agreement? Simply access the PHG Technologies web site, provide model number, location, and coverage requirements, and PHG Technologies will respond with on-line pricing.

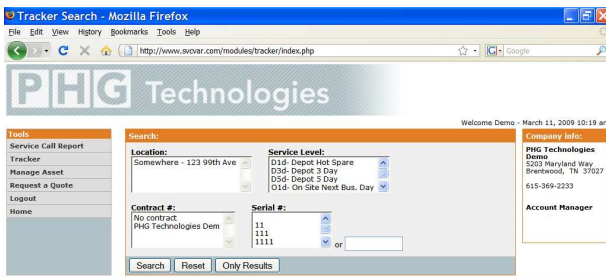
Here's How IT works

1. PHG Technologies provides **multi-vendor service solutions for all types of IT equipment, with one invoice, one contract term, and one point of administration.** That means you save time and money by going to only one source for quotes and billing from multiple service providers.

Systems, Workstations, Servers, Printers, RF Equipment, Routers, Hubs, PCs – they all have to be maintained. There are often hundreds, even thousands of multi-vendor devices, spread across varied geographies. Wouldn't it be nice to have one **integrated** service contract, with one invoice, and one organization to call regarding all billing questions and pricing issues?

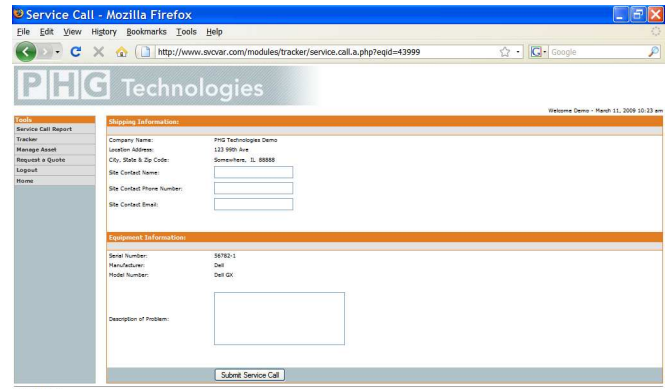


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2. PHG Technologies provides **online asset tracking for existing and new assets, giving instant and secure access to all contract and equipment information twenty-four hours a day, seven days a week.** This means a corporate user can log on, view assets at a glance, place service calls, plan renewals, and shop for better pricing – all on the same web site.

Keep track of all of your IT hardware assets – live 7x24. Know where **everything** is, or where it is supposed to be, who is responsible for that asset, and how much you are paying to maintain it. Know when the contract renews, plan budgets, and do it all with PHG Technologies



3. PHG Technologies saves the end-user time by providing a **single web site for all service call placement.** We can even seamlessly link our web dispatch service to our client's site, maintaining company image (colors, logos etc.) throughout the call placement process.

Place service calls enterprise wide, across all equipment types, on the same website, on the same 800#. You get the convenience of one stop service, without giving up the expertise of "best in class" providers.

Included in PHG Technologies's service and support solutions are:

- 24x7x365 Coverage
- On-site Next Business Day Coverage
- On-site Four Hour Response Coverage
- Three Business Day Depot Coverage
- Five Day Depot Coverage
- Next Day Hot Spare Depot Coverage
- Custom Service Plans

Contact us today to find out how you can save time and money and make service easier!



PHG Technologies

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